

# UPDATING OPTIMISER 5

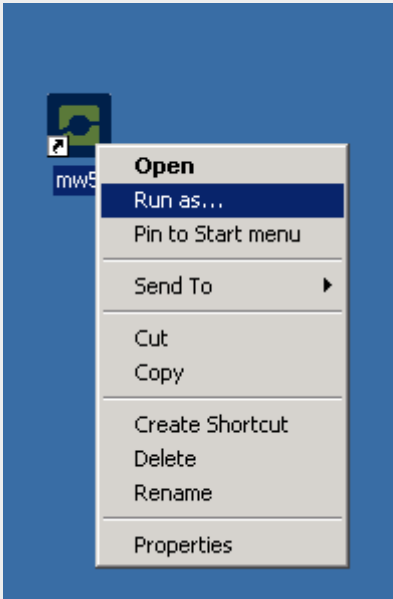
DATE: JULY 2008



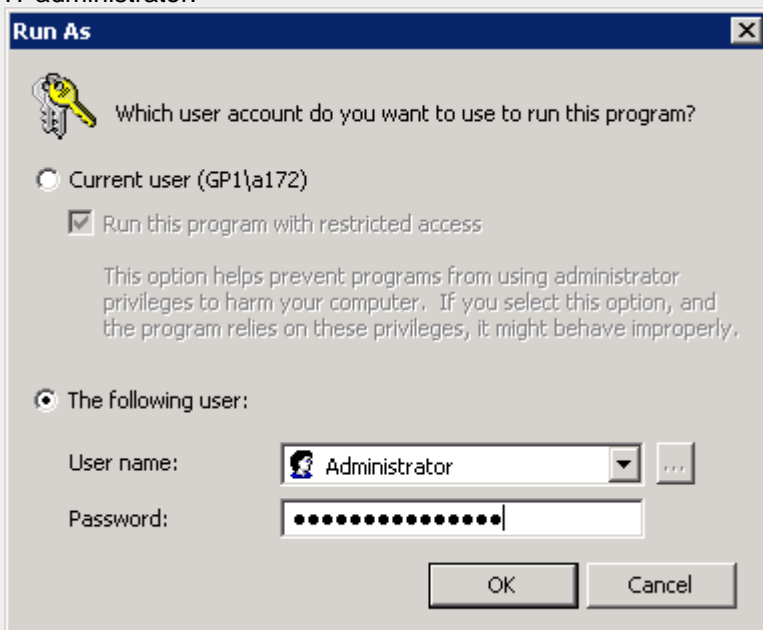
In order to comply with Microsoft's latest updates of its Windows XP and Vista operating systems, users of Multi-Wing's Optimiser fan selection software must complete the following update to ensure that your computer will run Optimiser smoothly and effectively.

If you do not have administrator privileges of the computer, please follow below steps.

- 1) Right click the Optimiser icon labelled "mw5" on your desktop OR in the program list.
- 2) Click on "Run as..."



- 3) In the "Run as..." dialogue box, choose "the following user:" and enter your administrative information - username and password - if asked. If the password does not appear automatically, please contact your local IT administrator.



Your computer should now prompt you to update your Optimiser software. Follow the prompt and the program will be correctly updated. If you encounter any issues in this process, simply uninstall the Optimiser software and download a new copy at [www.multi-wing.com](http://www.multi-wing.com).

When future Optimiser software updates become available, the Optimiser software will offer the prompt, "There is a new update ready for you."



This message will only appear as updates become available.

#### **A word about Microsoft Windows operating systems:**

As Microsoft's operating systems have evolved, they have also become much more secure. Windows Vista has enhanced security by employing a system of interactive dialogue that requires the user to grant permission for some operations to be executed, and that includes updating Optimiser.

When Microsoft released service pack 3 (Windows XPSP3), it enhanced security in the XP operating system, making a software update a critical operation. As a result, XP creates an issue with Optimiser in performing the update operation (Optimiser will run smoothly if you do not update to XPSP3).

The next version of Optimiser will warn users about this issue and offer instructions on the necessary actions (once the Optimiser has been correctly installed).